



CIVIL SERVICE

NORTH EAST

CSNE JOB SHADOWING OPPORTUNITY

Reference	<i>For CSNE use</i>
Type of Exchange	<i>Job Shadowing</i>
Department	DWP- Pension, Disability & Carers Service International, Future & Specialist Pension Centre
Location	Tyneview Park
Brief Description What does the opportunity involve? What areas will the opportunity allow the participant to demonstrate, develop or address?	To allow participants insight into the work undertaken by ourselves. This involves processing State Pension Statements in a call centre environment; demonstrating managing a quality service, managing your own productivity and performance.
Duration	Unknown (approx 1-2 hours)
Closing Date	None stated
Further Information Contact: Name, Email Address, Telephone number.	Mr Robert George Tweedy Robert.Tweedy@dwp.gsi.gov.uk Tel 0191 6133026
How to Apply	Complete the application form and email to richard.armstrong.csresourcing.gsi.gov.uk

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