

**CSYH DEVELOPMENT EXCHANGE
OPPORTUNITY**

Reference	<i>For CSYH use</i>
Type of Exchange	Job Shadowing
Department	DWP WSD Jobcentre Plus
Location	West Yorkshire Continuous Improvement team
Brief Description	To observe /participate in a Lean development event.
What does the opportunity involve?	To shadow a CI team member to see how Lean tools are used to resolve local issues, eliminate waste and working with staff, develop a solution. This might be through a task and finish group or in a local office setting where staff are engaged with to improve how they deliver the service to customers
What areas will the opportunity allow the participant to demonstrate, develop or address?	To see how Lean tools are used to promote continuous improvement in the District . To observe how these methods are used in a practical way to drive performance and streamline processes.
Duration	1 day
Closing Date	Open
Further Information	For further information about this opportunity , please contact Tina Williamson 0113 2850232 tina.williamson@jobcentreplus.gsi.gov.uk
How to Apply	Complete CSYH Development Exchange Expression of Interest E mail to: Richard.armstrong@hmrc.gsi.gov.uk

Thank you for making this opportunity available

Please e mail to: Richard.armstrong@hmrc.gsi.gov.uk