



Welcome to our second edition of **Wellbeing North West** – your CS Local North West Attendance Management Network’s monthly newsletter.

This month’s update is brought to you by **Suzie Sargent** and **Julie Smith**, both from the **Department for Work & Pensions**:

We’ve been busy delivering discovery events across the region. These were aimed at line managers with a view to helping them understand the theories behind attendance, and offering some practical tools and support to improve their confidence when approaching difficult and personal issues related to absence from work.

We brought the event to colleagues in Salford, Southport and Cumbria where we’d heard they don’t often get these events on their doorstep.

Suzie says: “I got involved in the group to network with colleagues from other departments and to give me a broader understanding of attendance management. It’s been a great opportunity to work with people in similar roles and to be able to think differently about common business issues”.

Julie adds “I asked to job shadow Suzie as I was curious about what CS Local does. I really enjoyed the first meeting and ended up volunteering to act as secretariat - a glutton for punishment as a willing volunteer! It’s a great opportunity to learn from others and to broaden my experience. Getting involved in planning and organising the discovery events has created new learning experiences and opportunities which I have really enjoyed. So much so that I’m organising the fourth event in Blackpool.”

The discovery sessions have been highly rewarding, giving us a vehicle to help and support colleagues in their day to day jobs.

Salford – 11th November

Our first event was held at Trinity Bridge House with almost 60 colleagues from throughout the North West attending.



Leanne keavey @leannekeavey1 · 11 Nov 2015
@CSLocalNW great attendance management event at HMRC trinity bridge house. Thanks to all involved

Southport – 23rd February

Another successful event with another 60 colleagues and positive evaluations all round.



Our fourth Discovery Event is due to be held in **Blackpool** on **20th April** and is already a sell out.

If you’re interested in this event, please keep checking on Eventbrite as spaces do sometimes become available.

Feedback from previous events has told us that managers may benefit from sessions dealing with specific issues relating to Attendance Management. These individual topics include decision making and case studies.

We’d love to know your thoughts on this. If there are any particular areas you would like us to consider as a focus for future discovery sessions, please get in touch.

Next month’s newsletter will be focusing on The Walking Challenge – have you done this before? How did it go? We look forward to sharing your stories and pictures.

[You can send us an e-mail.](#) Thanks!

Lillyhall, Cumbria – 16th March



Group discussions in Lillyhall

