



**Continuous Improvement Network Discovery Event**  
**Thursday 7 December 2017**  
**Courts 13/14**  
**Leeds Magistrates Court**  
**Westgate, Leeds, LS1 3BY**  
**10am to 4pm**

		<b>Subject</b>	<b>Purpose and Benefits</b>	<b>Lead</b>	<b>Timing</b>
1	10:00	Welcome, domestics, Introductions	<ul style="list-style-type: none"><li>• Scene setting – getting to know you.</li></ul>	Alison	10
2	10.10	The People Impact of Transformational Change	<ul style="list-style-type: none"><li>• Understand the people impact of transformational change and how that helps CI.</li></ul>	Chris and Sean	60
3	11.10	Break			10
	11.20	Intrinsic Motivation	<ul style="list-style-type: none"><li>• Understand the part we play in motivating and engaging others.</li></ul>	Michael	60
4	12.20	Lunch	<ul style="list-style-type: none"><li>• Time for networking.</li></ul>		40
5	13.00	The psychological dimension of change	<ul style="list-style-type: none"><li>• Explore the role of coaching and leadership for transitioning people through change.</li></ul>	Steve	60
6	14.00	Action Learning	<ul style="list-style-type: none"><li>• VOA and CI engagement issues.</li><li>• Group to share experiences, lessons and techniques for building engagement.</li></ul>	Francesca	60
7	15.00	Break			10
8	15.10	Steering Group and planning ahead	<ul style="list-style-type: none"><li>• Volunteers to join the Steering Group</li><li>• Start planning the date and location of our next discovery session.</li><li>• Discuss involvement in ICiPs (Institute for CI in Public Services) CI week.</li></ul>	Susi and Michele	30
9	15.40	Reflections on Today and Meeting Close	<ul style="list-style-type: none"><li>• Capture what went well and what could be better – Continuous Improvement.</li></ul>	Lauren	10