



Civil Service
Local



iShadow with CS Local
Job shadowing scheme for the North East, Yorkshire & Humberside

Available Opportunities

Ref No	Shadowing opportunity:	Role	Grade	Department:	Location:	Duration:
IS 1	Civil Case Management	Manager for Employee Guidance, Policy and Training	Ministry of Justice Band C	Legal Aid Agency	Viking Business Park, Berkley Way, Jarrow	1 day (more if required)
IS 2	Shadow Deputy Director for Housing Delivery	Head of Housing Benefit Delivery	SCS PB1	DWP	Sheffield/ Leeds (could be London)	Flexible
IS 3	Shadow a Contract Manager	Contract Manager	SEO	Legal Aid Agency	Jarrow (North East)	1 day
IS 4	Shadow a Taxes Telephony Adviser	PT Operations	AO	HM Revenue and Customs	No1 The Interchange, Bradford	1 day
IS 5	DWP finance transformation programme (Future Finance)	Lead for DWP Finance Transformation	SCS PB1	DWP	Leeds	1 day
IS 6	Disputes and resolution Team	DRT Admin Manager	HEO	DWP	Hartshead Square, Sheffield	1 day
IS 7	Shadow a Customer Service Delivery Manager	Delivery Manager	HEO	HM Revenue and Customs	Bradford Centenary Court	0.5 day
IS 8	Continuous Improvement Project Work	Home Office	HEO	Home Office	Various – mainly South	1 day
IS 9	Shadow a Delivery Manager in Digital Group	Delivery Manager	Grade 7	DWP	Benton Park View, Newcastle upon Tyne	0.5 – 1 day
IS 10	Debt Management	Collections Officer	AO	HM Revenue and Customs	Centenary Court, Bradford	1 day
IS 11	Jobseekers Allowance Decision Making	Jobseekers Allowance	Band C	DWP	Hull Service Centre	1 day
IS 12	Shadowing Needs Enhanced Support Advisor	Needs Enhanced Support Advisor	AO	HM Revenue and Customs	Peterlee Contact Centre	0.5 – 1 day
IS 13	Fresh Thinking Business Partner	Fresh Thinking	HEO	HM Revenue and Customs	Benton Park View, Newcastle upon Tyne	0.5 day
IS 14	Business Manager in the Complex Case Unit	Complex Case Unit	HEO	Crown Prosecution Service	Leeds	0.5 day
IS15	Decision Making and Appeals	Technical Team Member	EO	DWP	Quarry House, Leeds	1 day

IS16	*New* Digital and Agile Working	Business Analyst	Grade 7	DWP	Benton Park View	1 day
IS17	*New* Benefits and Credits Compliance Operations	Group Leader in Compliance Operations	HEO	HMRC	Tyneview Park	0.5 day
IS18	*New* Customer Experience Cross Cutting Communications	Communications Officer	HEO	DWP	Durham House, Washington	0.5 – 1 day
IS19	*New* Universal Credit Programme Trusted Partner and Landlord Portal Team	Universal Credit Service Portal Account Manager	SEO	DWP	Sheffield / London	0.5 – 1 day
IS20	*New* National Probation Service	Senior Probation Officer Role – Offender Management	Grade 5	HMPPS	Scunthorpe	0.5 – 1 day
IS21	*New* Shadow a Visiting Officer	Visiting Team Manager	HEO	DWP	Various locations in Northumberland and Tyne and Wear	1 day
IS22	*New* Community 10,000	Volunteer Manager	Band C	DWP	Washington Jobcentre	0.5 day
IS23	*New* Cyber Security, Information and Risk Change Programme Team	Senior Project Manager	Grade 7	HMRC	Benton Park View	1 day
IS24	*New* Doncaster Opportunity Area Delivery Team	Delivery Advisor	HEO	Department for Education	Doncaster	0.5 or 1 day