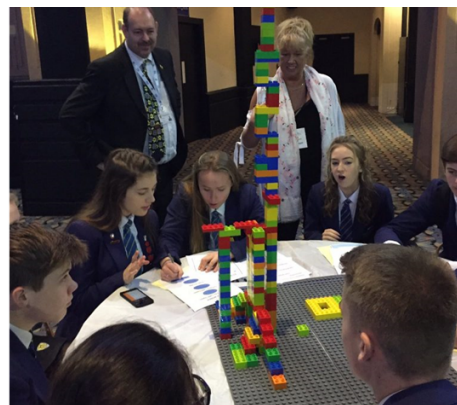


Citizen - Here are CS Local Citizen Theme Achievements for 2017-18 followed by the role profile showing how you can get involved in this for 2018

Citizen - We also provided **3085 volunteering opportunities in 268 different locations**. Our people made a difference by working directly with **1140 individual vulnerable or disadvantaged citizens** and well as **15,786 young people** from **136 schools**.

A volunteer from HMRC:

“The experience I get from volunteering helps me with my learning and development as it makes me feel valued as a member of the local community. It demonstrates competency in working collaboratively and time management. It has allowed me to develop more interpersonal skills for situations when colleagues require my assistance...The scheme has reminded me that each person has a different way of learning and remembering information and instructions, and that a patient, and sometimes personalised, approach is required when advising others...”



A volunteer from DWP who has taken part in the Primary Reading Scheme in Newcastle said:

“My experience of reading to the nursery children has been hugely enriching and rewarding. The school have been great and welcoming – the kids are brilliant and it’s lovely to take an hour out of my week to forget about everything and spend some quality time with them.”

Citizen Roles - Here’s how you can get involved in our priority Citizen project in 2018

Role 1

Title: Youth Volunteering Project Manager

Role Description - What Will you Do?

This role will be responsible for working with external organisations to develop a series of volunteering events / interventions aimed at vulnerable young people designed to raise their aspirations and improve life chances. There will be a specific focus on areas of low social mobility. The aim is to give young people insight into the world of work and opportunities to gain skills and access career pathways in North East, Yorkshire and the Humber..

The objectives are to:

- build skills for life and work, improving life chances of vulnerable young people;
- raise aspirations of young people to contribute to society through the world of work;
- positively influence perceptions of the Civil Service improving its reputation in the community;
- building the skills and capability of Civil Servants through unique volunteering opportunities;
- contribute to the government's strategy to provide meaningful contacts with the world of work.

The project should provide volunteering opportunities for civil servants to make a contribution to the community and to government policy, use and develop skills and will involve recruiting

volunteers from across the civil service. The role holder will need to liaise with volunteering leads within departments.

What's in it for me?

The role will offer opportunities:

- for personal development working closely with individuals from different government departments, across grade levels with different experiences and backgrounds;
- to work with external third sector, voluntary and community organisations;
- to be involved in shaping and developing a cross government volunteering project;
- to develop skills and experience of delivering project outcomes.

Person Specification - What Will You Bring to the Role?

- **Good leadership and communication skills, enabling you to** lead and engage with a diverse range of people across departments and grades.
- **Good collaboration** skills enabling you to create and maintain positive, professional and trusting working relationships with a wide range of people across the civil service to help get business done.
- **The ability to deliver at pace**, working flexibly, driving activities to meet deadlines and produce a quality product.

Estimated Time Required

Flexible 2-4 days a month

For further information contact: [Michele Crawford](#)