



Civil Service Local

www.gov.uk/government/groups/civil-service-local

Connect | Citizens | Capability

Inspire | Innovate | Invest



Lancashire



Merseyside



Greater Manchester



Cheshire



Cumbria

CIVIL SERVICE LOCAL NORTH WEST

2018 prospectus



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"This programme builds the capability of our people and puts the user at the heart of what we do. Through real and meaningful activities, Civil Service Local is an example of bringing departments together as one team to work in our local areas. I would encourage anyone who wants to make a real difference to those we serve to get involved with Civil Service Local and support your community."

Jonathan Slater
Permanent Secretary of the
Department for Education



WELCOME TO CIVIL SERVICE LOCAL NORTH WEST

We are a small but dynamic team, hosted by the Cabinet Office but based in localities across the country.

Our purpose is to bring together departments and agencies within each locality, be a catalyst for collaboration and new ways of working together supporting, the Civil Service in meeting current and future challenges.

We recognise that to become the brilliant Civil Service to which we all aspire requires better leadership, increased capability and more innovative and inclusive ways of working together.

The Civil Service Vision will only become a reality when enough of us embrace it ourselves, when we are prepared to give it a go and see what happens. Not just our senior leaders in Whitehall but all of us, across departments and in the communities where we live and work. This is our focus.

As a small team we recognise that we cannot hope to make a significant difference alone, nor would we want to. Our role is to be a catalyst in that process, to demonstrate how by working with our colleagues in departments, agencies and increasingly across the public sector we can aim higher, think bigger and achieve more with the resource and skills that we already have between us.

In doing so, we build the skills and capability of our people, raise aspirations and improve the life chances of vulnerable citizens in our local communities.

OUR APPROACH

CIVIL SERVICE LOCAL NORTH WEST

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Welcome to our activity prospectus. Whether you've only just heard about us or you're a founding Civil Service Local member catching up on what's new, we're delighted that you're reading our prospectus.

To put it simply, our purpose is to turn the aims of the Civil Service transformation programme into tangible, real and meaningful activities for civil servants in the North West. Our programme offers a range of activities in the towns and cities where we live and work.

Personal and Professional Development


Our locally based activities are developed and delivered in consultation with departments across the North West and focus on collective priorities including inspirational leadership, building capability and engagement with local communities.

We believe local collaboration encourages ownership of the transformation agenda at ground level and generates a more dynamic dialogue with Whitehall.



"The work you do is amazing, important and focuses on the priority issues for the Civil Service."

John Manzoni
Chief Executive of the Civil Service



"Get curious! Find out what Civil Service Local is doing here in the North West and how you get involved. It's an opportunity like no other to work across government and the opportunities will help towards building your capability. The contribution all of us can make to the wider community through pooling our skills is incredible, but we can only continue with your support. Help us to deliver A Brilliant Civil Service."

Gill Hague
HM Courts and Tribunals Service
Senior Responsible Officer

MEET THE TEAM



Andy Ashworth
Civil Service NW Co-ordinator



Hazel Nicholson
Project Lead



Sherene Caesar-Johnson
Project Lead



Paul Bruzzese
Assistant Co-ordinator



Jo Nunnerley
Project Support

CONNECT

Develop stronger connectivity between departments & other public bodies by creating a more collaborative and flexible Civil Service.

CITIZENS

Raise aspirations and improve life chances of vulnerable citizens with targeted interventions creating stronger communities that build resilience & enhance the reputation of the Civil Service.

CAPABILITY

Significantly contribute to the personal development of our people, building their skills and leadership capability to strengthen and transform the Civil Service to meet current and future challenges.

STRATEGIC AIMS

CS Local has a clear role in making the Civil Service vision happen.

We create, develop and deliver initiatives that generate improved outcomes from effective leaders and skilled people in a great place to work.

INSPIRE

Inspire people to become personally active in delivering the Civil Service Vision in their locality and create a culture where they inspire others to do the same.

INNOVATE

Promote a culture of innovation and offer unique local opportunities to develop creative solutions to improve business outcomes.

INVEST

Demonstrate CS Local is a good investment by generating a step change in energy, enthusiasm and commitment, enabling our people to become the best they can be.

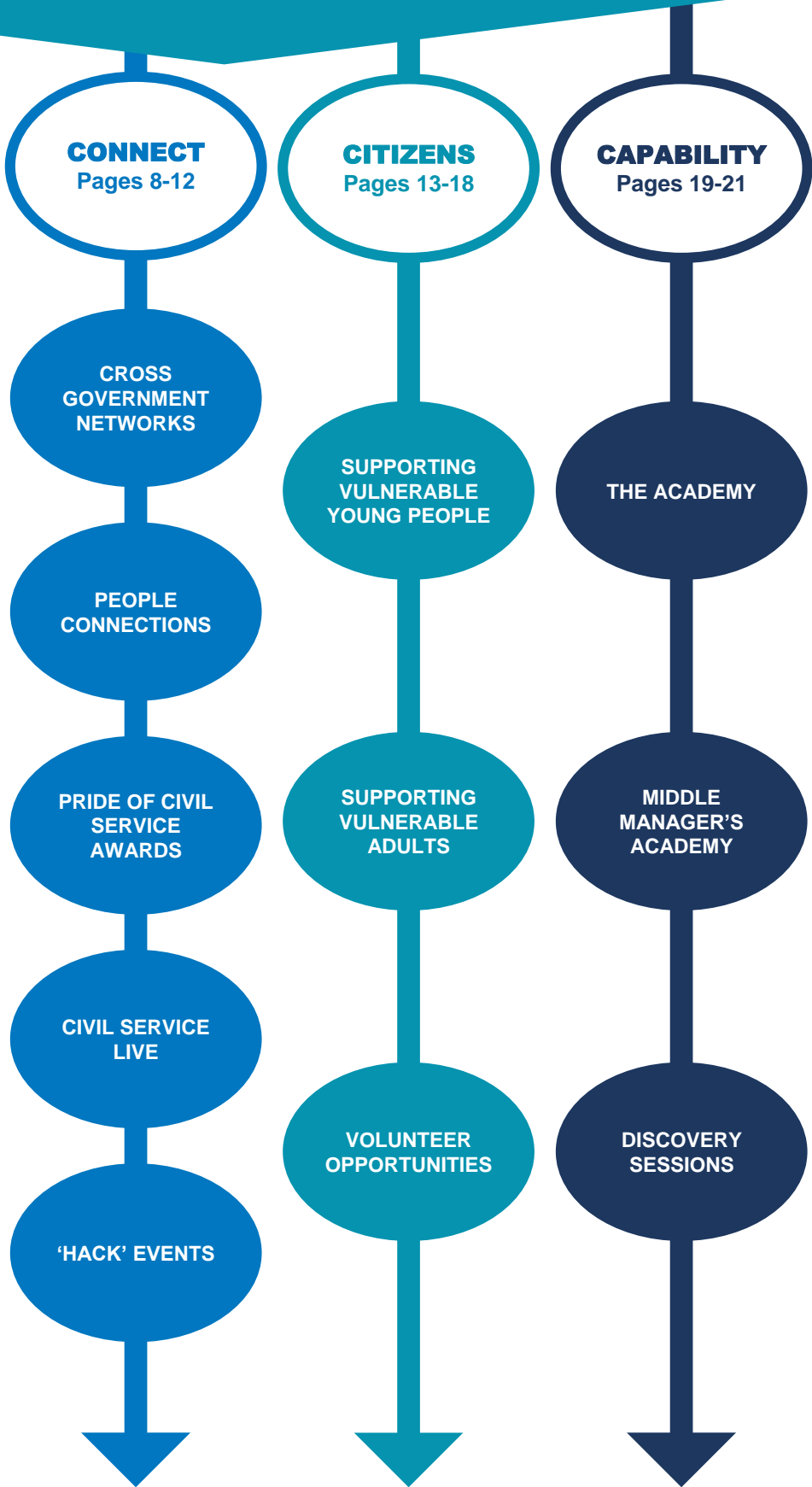
OUR OFFER

The remainder of this prospectus outlines our programme, explaining each project, the opportunities on offer and highlights some of the benefits of participating.

There are lots of ways to get involved depending upon how much of a commitment you can make, the skills you have or want to learn and whether your department is willing to support your time commitment and travel costs.

Opportunities range from attending quick bite-size learning sessions to longer-term programmes and events, or you could be part of a longer term project.

We are interested in people...their skills, passion and enthusiasm, not their grade.



Visit
[civilservicelocal.blog.gov.uk/
category/north-west](http://civilservicelocal.blog.gov.uk/category/north-west)
to see the latest
opportunities

CONNECT

CROSS DEPARTMENTAL COLLABORATION



CROSS GOVERNMENT NETWORKS

Our networks connect people with professional expertise from different government departments, enabling them to work collaboratively to tackle business problems, improve outcomes and develop a more efficient and flexible use of the Civil Service estate, assets and shared services.



Benefits:

Help solve cross-cutting local and business specific problems. You will be able to develop your own knowledge of other departments and increase your personal confidence. The networks also provide learning and support to others in their profession.



Time commitment:
1 day per month.



It has been a fantastic experience to bring together enthusiastic experts to develop a truly cross-Government approach.

Nick Langford
Department for Work and Pensions



Contact: andrew.ashworth@cabinetoffice.gov.uk

CROSS GOVERNMENT NETWORKS

Business Improvement

Uses collective expertise to drive practical business improvements through best practice, skills and ideas in change & continuous improvement techniques.

Contact: Andrew.ashworth@cabinetoffice.gov.uk

Capability

Cross-government experts working collaboratively to contribute to the professional and personal development of our people to meet the demands of the Civil Service.

Contact: jo.nunnerley@cabinetoffice.gov.uk

Human Resources

Tackling common business issues on a regional basis whilst developing the skills of HR professionals.

Contact: nicholas.langford@dpw.gsi.gov.uk

Inclusion

People from a range of different backgrounds collaborating to make us more inclusive and becoming an organisation that genuinely values difference.

Contact: colin.connor@hmrc.gsi.gov.uk or sarah.scott-legal@hmrc.gsi.gov.uk

Recruitment & Redeployment

Seeks to collaborate across the Civil Service and wider government to maximise redeployment opportunities for surplus staff and minimise compulsory redundancies.

Contact: paul.bruzzese@cabinetoffice.gov.uk

Hack Events

1-off event designed to tackle common business issues across departments to implement changes regionally.

Contact: paul.bruzzese@cabinetoffice.gov.uk

PEOPLE CONNECTIONS

A range of activities to help you connect with colleagues in other departments to learn new skills; share knowledge and provide you with an opportunity to experience the wider Civil Service and bring something back to your department.



Benefits:

Provides an alternative approach to learning and development. It gives you chance to work with other colleagues, share ideas and best practice, challenge your views of other departments and explore how combined skills are used to solve common problems.

Time commitment:

Minimum 1 day but varies depending on activity.



Networking opportunities are endless. Opened my eyes to the whole Civil Service in the North West.

Graham
Food Standards Agency



Contact: jo.nunnerley@cabinetoffice.gov.uk

CIVIL SERVICE LIVE

We contribute towards the organisation of Civil Service Live events in our region and provide development opportunities to our people.



Benefits:

A learning and development day for all attendees, with a chance to see the bigger picture and work collaboratively across departments. Volunteers will develop organisational and communication skills.



PRIDE OF THE CIVIL SERVICE AWARDS

Civil Service Local's annual celebration to recognise the brilliant work our people do.



The difference we make to other people's lives. The sheer number of different departments and jobs. It's amazing!

Angela McCarthy
Child Maintenance Group (DWP)



Time
commitment:

1 day.



Contact: sherene.Johnson@cabinetoffice.gov.uk

CITIZENS

SUPPORTING VULNERABLE CITIZENS



SUPPORTING VULNERABLE YOUNG PEOPLE

Working in partnership with education providers to deliver a series of events/interventions designed to raise aspirations and build skills for life and work. Specific focus on working with vulnerable young people in areas of low social mobility.

Benefits:

You will have opportunity to develop project management, organisational and communication skills whilst providing insight into the world of work and opportunities to gain skills and access career pathways.



Time commitment:
Flexible depending upon role - from 1 hour to half a day for a number of weeks.



A great development opportunity for our people and an innovative way of sharing the skills of Civil Servants to inspire the next generation.

Margaret O'Neill
Teacher at All Saints Catholic High School



Contact: andrew.ashworth@cabinetoffice.gov.uk

SUPPORTING VULNERABLE YOUNG PEOPLE

Education programme

Improving life
chances of young
people in the NW

Enterprise partnerships

Linking to
external
organisations to
connect young
people with the
world of work

Changing Horizons

Large scale
events to raise
aspirations of
young people and
improve social
mobility



Contact: andrew.ashworth@cabinetoffice.gov.uk

SUPPORTING VULNERABLE ADULTS

A series of events/interventions for vulnerable adult citizens aimed at increasing their life chances, community engagement and interaction with government services. We will also provide opportunities to develop skills that will enable citizens to live more independently.

Benefits:

You will have opportunity to develop project management, organisational and communication skills whilst providing insight into the world of work and opportunities to gain skills and access career pathways.



GAINING EMPLOYMENT



DIGITAL SKILLS



WORK EXPERIENCE



LIFE SKILLS



MONEY MANAGEMENT



SIGNPOSTING

Time commitment:
Varies depending on project. Approx. 1 day per week for 4-6 weeks



This has really helped me. I'm 20 and I've never had a job interview before. I now know I can do this and start a new life.

Young offender, HMP Hindley



Contact: hazel.nicholson@cabinetoffice.gov.uk

SUPPORTING VULNERABLE ADULTS

Offenders

Working in prisons with offenders aiming to reduce rates of re-offending

Homeless

Working directly with the homeless populations to provide skills for life to support independent living

Life Limiting Illnesses

Working in hospices with terminally ill patients to signpost benefit advice service to deal with personal affairs

Volunteers

To work with volunteers to provide coaching/problem solving skills and raise awareness around personal boundaries

Supporting Communities

Working with communities to provide bespoke support to promote independent living



Contact: hazel.nicholson@cabinetoffice.gov.uk

VOLUNTEERING

Using our collective volunteering effort to improve the lives of vulnerable citizens. Developing the capabilities of our people whilst connecting people with their local communities.

**DEVELOP
EXISTING
SKILLS**

Connect
With New
Colleagues

*Inspire
others*

*Improve
Mental
Wellbeing*

**IMPROVE
YOUR
CAPABILITY**

*Acquire
New Skills*

Increase
Self
Confidence

*Team
Building
Experiences*

**Support
your
community**



Benefits:

It will build your confidence and develop new and existing skills. Gives you an opportunity to work.

Time
commitment:
This will vary
depending on
opportunity.
Minimum
1 day.



I challenged myself to do something different which not only gained me a new skill but boosted my confidence. I am now looking forward to bringing this back to my role in DWP.

Janet DWP Preston



Contact: jo.nunnerley@cabinetoffice.gov.uk

CAPABILITY

DEVELOPING OUR PEOPLE



LEADERS OF THE FUTURE ACADEMIES

We run two cross-departmental development programmes each year; the Front Line Managers Academy and the Middle Managers Academy. Each provides our people with the opportunity to develop leadership skills, generate innovative ideas to support Civil Service transformation and lead change across the region.



Benefits:

A great way to learn and develop personal and professional skill set and collaborate on individual projects to support Civil Service transformation.



Time commitment:
The residential event with an on-going commitment to deliver a transformation project.



A fantastic experience, learning so much about my colleagues across the Civil Service but more importantly about myself. I feel inspired to go forward.

Simon Manchester, HM Revenue & Customs



Contact: hazel.nicholson@cabinetoffice.gov.uk

DISCOVERY SESSIONS

A series of interactive discussions and learning events that provide our people with the opportunity to hear about cross-cutting topics and issues.



Benefits:

Each session offers an insight from someone who specialises in subjects linked to our work as civil servants for example, personal resilience, operational delivery, Civil Service transformation, the future work place...and much more.

Lunch & Learn



Webinars

Meet the neighbours

Time commitment:
From 2 hours to full-day events.



Listening to the session leaders experiences and those of others immediately resonated with me. This was a rewarding session.

Paul Mulraney,
HM Courts and Tribunals Service



Contact: paul.bruzzese@cabinetoffice.gov.uk