

# The Network

Issue 20

## Inside this Issue:

- CS Live Blackpool
- Focus On the MoJ
- What is ODP?
- and much more...



# Welcome to Issue 19 of The Network

## Editors Note

Welcome to Issue 20 of **The Network**.

Another issue, another bumper edition. We start by focussing on the Ministry of Justice and hear from Drew Morris, who tells us about its Social Mobility programme.

Remember Jen - well she's back to tell us about life after the Civil Service, and how her experience at DWP and DfE helped in her new role in a schools multi-academy trust.

CS Live came to Blackpool last month and we have a couple of reports that tell us how the event went—its safe to say it was another roaring success.

We also include articles on a 'Live and Learn' event at one of our Preston offices, a feature on the ODP and how it can benefit you and an update from when John Manzoni visited Peel Park.

We are always interested in hearing from civil servants who get involved with charitable work, and this issue includes a feature on 'Recycling Lives' and colleagues from HMRC who got their hands.

By the time you read this, The Merchants project may well have come to a conclusion. Read about their final planning update from Andrew Cameron.

And don't forget to nominate your deserving colleagues for a CS Award...read on to find out more.

Enjoy and thanks for your continued support. Don't forget to contact the editorial team if you have an article you would like to feature.

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Civil Service Local is committed to ensuring that wherever possible our events are accessible to all participants. If you have any specific requirements that will enable you to fully participate, please let us know and we will endeavour to make any reasonable adjustments.

## What's Inside

### Focus On... MoJ

The CS Justice League

### SCS

MOJs Drew Morris

### Bye bye Jen

Jen Frankish on life after the CS

### DHSC at CS Live

Including a tower!

### More CS Live

Liam S reports

### Live and Learn

An event to remember in Preston

### ODP

The who, the what, the why

### John Manzoni in the house

A report from a Peel Park visit

### Recycling Lives

Inspiring stuff!

### The Merchants

Their big day approaches

### CS Awards 2018

Get nominating

### Quiz

*Summer-summer-time*

# Focus On... *Ministry of Justice*

The Ministry of Justice (MoJ) is a major government department, at the heart of the justice system. It works to protect and advance the principles of justice. Our vision is to deliver a world-class justice system that works for everyone in society.

We are responsible for these parts of the justice system:

- Courts
- Prisons
- Probation services
- Attendance centres

The organisation works together and with other government departments and agencies to bring the principles of justice to life for everyone in society. From our civil courts, tribunals and family law hearings, to criminal justice, prison and probation services. MoJ work to ensure that sentences are served and offenders are encouraged to turn their lives around and become law-abiding citizens. MoJ believes the principles of justice are pivotal and it is steadfast in its shared commitment to uphold them.

MoJ's 4 strategic priorities to deliver its vision are:

- A prison and probation service that reforms offenders
- A modern courts and justice system
- A Global Britain that promotes the rule of law
- A transformed department that is simpler, smarter and more unified.



## Ministry of Justice

The MoJ Social Mobility [action plan](#) sets out the steps the department will take to ensure MoJ reflects the society that it serves by supporting, attracting and retaining diverse talent

The action plan focuses on seven key areas of work:

1. Working with young people
2. Investing in non-university graduates
3. Attracting an array of talent
4. Removing barriers
5. Expanding our understanding
6. Career progression
7. Working with others



# Drew Morris



I am the Head of Social Mobility at the Ministry of Justice (MoJ). I am in charge of delivering an ambitious programme of activities to help the MoJ reflect the society we serve, building a diverse workforce of individuals from an array of different socio-economic backgrounds, with a broad range of perspectives that enable them to solve problems in different ways to meet the demands of the modern, rapidly-changing world.

The best aspect of my current role may seem obvious perhaps - but it is the **people**. I have a wonderful team of energetic, creative and passionate staff who are committed to transforming the organisation, and an inspirational boss who has empowered me to innovate and to deliver a challenging portfolio of work. The greatest challenge is competing for airtime – everyone is so busy, I have to ensure that all communications are clear, targeted and impactful.

You can find out more about the MoJ Social Mobility Programme [here](#).

## My Civil Service career

I joined the Home Office in December 2006 to work on the New Asylum Model. Prior to that I was a journalist – I actually saw the role advertised in the paper I was working on at the time. After working in Operations in the Home Office for a few years, I joined an internal talent scheme and did a variety of internal consultancy and organisational development roles before qualifying as an HR professional. I worked in the North West and North East regions for UK Border Agency before moving to MoJ as the Head of Capability. When apprenticeships became a priority, I built a strategy and delivery plan for MoJ and then created the MoJ Schools Programme to attract and recruit young people from disadvantaged backgrounds. I took on my current role in summer 2017.

The advice I'd give people who want to advance their careers is: Ask questions, build a network of critical friends and learn as much as you can about what opportunities are on offer. Focus on what you find interesting and what chimes with your values rather than chasing promotion for the sake of it. Don't rule yourself out of anything and never put any limits on what you can achieve.

## Why is social mobility so important and how can North West civil servants get more involved?

Social mobility is fundamentally important because it is about fairness and equality. But it is also about making sure that we are seeking out the best talent from the widest range of sources, as well as ensuring the organisation identifies the barriers faced by its current staff and helps them to unlock their potential.

A lot of government departments are already running their own schools programmes in addition to the work being done by CS Local in supporting vulnerable young people and vulnerable adults.

I've also agreed to be the sponsor of a new North West Social Mobility network that is being set up following a great CS Local discovery session on the topic. If you're interested in joining colleagues from across government departments to make a difference then please email [paul.bruzzese@cabinetoffice.gov.uk](mailto:paul.bruzzese@cabinetoffice.gov.uk) and he'll add you to the network.





## Life after the Civil Service... *according to Jen Frankish!*

After being in the Civil Service for just over 12 years, it felt a bit nerve wracking to take the decision to leave that comfort blanket and take a role in a multi academy trust. Sure enough for the first few weeks it certainly did feel a bit alien and strange to learn things like culture, policy, internal workings and a new environment from scratch. However, it didn't take long to lose the newness and the 'fish out of water' feeling.

I am chair of governors in a primary school and this was the catalyst to my desire to work in a more education related field. After being at Department for Work and Pensions this led me to this education based role, via Department for Education. I think the skills I have taken away from the Civil Service are massively transferable and have stood me in really good stead for moving into a role outside of government departments. One of the things I feel has helped me the most is the leadership skills I have gained during my time in the Civil Service. A lot of which I developed through working with CS Local, a journey that started with the four day residential academy and led me to leadership coaching sessions, supporting events and, of course, **The Network** magazine.

I also completed a CMI Level 6 Advanced Diploma in leadership and management through Operational Delivery Profession (ODP). I now work as a leadership programmes manager leading on national professional qualifications for school leaders so this really helped me. Similarly, working with CS Local gave me an opportunity to collaborate and work with stakeholders outside my team, area and even department. I think this is really valuable and is certainly a skill I am drawing upon now on a daily basis.

More generally the (absolutely correct) high standards within Civil Service and the need to often work at pace and to competing priorities and deadlines is something which I can observe isn't necessarily as strong in colleagues from a different background. These type of skills can be used in any setting and I am quite sure any civil servant would find themselves very valued within other organisations.

Obviously, for me, having my chair of governors and education knowledge helps me massively in my scenario so, in addition, for anyone who has maybe thought about working in education, in a school or academy trust or similar, I would wholeheartedly recommend getting involved in school governance - another place your skills as a civil servant will be highly valued and welcomed.

There is life after the civil service... but I wouldn't change my experience and I am grateful to both civil service and CS Local for helping to mould me into the person I am today, able to face new challenges head on and have the confidence to step out of my comfort zone.

PS Miss you editorial team!!



Tauheedul  
Education Trust



Civil Service



Pauline Connor & Helen Curry from the Department of Health & Social Care tell us about their CS Live experience

We enjoyed CS Live 2017 in Manchester, so we were enthusiastic to attend this years event in Blackpool, especially with the promise of Sun, Sea, Sand and Stella (*editor's note - I hope this is the name of a colleague and not a well-known beverage!*). We were not to be disappointed, despite leaving the relative comfort of our office in Burnley.

We were very impressed with the Winter Gardens venue, it was a fantastic ornate building inside and out, but lacked air conditioning which made it challenging for all, especially those in full work's 'uniform'.

There were 58 exhibitors such as the Food Standards agency, HMRC apprenticeships,



Pauline and Helen were joined by Aidan Lowe (also from DHSC, Burnley) and a famous tower

There was a large varied selection of talks and interactive seminars on offer for all grades, but you need to book early to get your first choices.

The two stand out events for us this year were -

**100 years of Women in the Civil Service** where we were privileged to have been in the same room as the original suffragette flag, as it is currently touring the country. We learned that married women have only been employed in the Civil Service since 1946, prior to that women had to be widowed or single.

**A day in the life of a diplomat** where we learned that posts change every 3 to 4 years but to take up a new post you have to study the new language to at least degree level.



Major cross-departmental learning event Civil Service Live made its annual pilgrimage to the North West on a blisteringly hot day in June – and in a coup for the town, it was Blackpool that hosted the regional event for the first time in 2018.

The town's Winter Gardens venue became host as a direct result of Civil Service Local holding its flagship Changing Horizons careers event there in 2017 and 2018. Due to strong connections forged at that time, the venue presented itself as the clear choice for Civil Service Live's organisers.

The art deco venue housed 58 stands dedicated to a broad range of teams from HMRC's Building Our Future Locations to the RAF Reserves and LGBT+ groups. This ran alongside a wealth of available seminars from leading public and industry figures on subjects from Global Britain to Communication, and spot mentoring opportunities.

Over five stands, Civil Service Local North West had a strong presence on the show floor, with volunteers and permanent staff discussing such matters as People Connections – a programme to assist civil servants in mentoring, coaching and job shadowing; development opportunities such as the Front Line Managers' Academy and Middle Managers' Academy; and providing details of how CS Local helps citizens from local communities, such as by supporting vulnerable young people and working directly with the homeless.





Civil Service Local Regional Lead Andy Ashworth stated that, by providing volunteering opportunities for civil servants in each region, the organisation is one of the key teams across government for bringing the Civil Service Vision to life. He advised that Civil Service Live is therefore a hugely important event to help maintain its cross-departmental knowledge, contacts and volunteer base to ensure they can continue in this important mission.

DWP's Lesley Croft was in attendance to discuss her own volunteering experiences with CS Local North West, confirming she first worked on the cloakroom for Blackpool's inaugural Changing Horizons event in 2017. Lesley advised it really changed her views on what could be achieved and for 2018's event, she accepted a Venue Co-ordinator role and confirmed she was thrilled at how much she had personally been able to accomplish alongside her regular job, the variety it brought to her career and the enjoyment of giving something back to those less fortunate than herself.

Project Lead Sherene Caesar-Johnson discussed how the crowd had made it clear there was a lot of appetite for development opportunities at the moment, which contributed to a very positive energy in the room. Encapsulating Civil Service Local's message for the day, Sherene added that they invite any civil servants who are looking for a fresh and inspiring challenge to join Civil Service Local on its journey.

If you are interested in volunteering, the latest opportunities can be found at <https://>







A big thank you to those of you who attended and promoted CS Live Blackpool. Despite the venue being rather hot, it was a fantastic day with our lowest drop out rate in years across the country.





# Live and Learn Event

At the Preston Office Centre, Carer's Allowance were asked to organise a 3 day Live and Learn Event from 15<sup>th</sup> – 17<sup>th</sup> May 2018.

The Carer's Allowance Team consisted of Helen Harmon, Jennie Atkinson and Joanne Boylan supported by Michelle Simmons, Wendy Eagle and Garry Woodworth. We agreed to ask our counterparts at Attendance Allowance Unit and Palatine House if they would like to collaborate and Paul Machell, Nageenah Din, Janet Kinsella and Liz Blakey joined the team.

We had weekly meetings and our aim was to create a diverse mix of Live and Learn at work and Health and Wellbeing with 'something for everyone'. Setting up such a complex event took weeks of preparation by the small and dedicated team who had to coordinate outside organisations and internal volunteers across a dozen rooms covering two buildings. Logistics regarding security arrangements were planned and put into place for our diverse range of external visitors.

Visitors to Live and Learn could experience the following:



**Health and Wellbeing** - Staff learned how to avoid diabetes, how to take care of their joints and where to get help for mental health problems. Well supported by the NHS – Quit Smoking, Breast Awareness and Mind Matters. Free Health Checks were offered. For the men we had advice on Prostate Cancer. Lancashire Wellbeing promoted the benefits of a healthy lifestyle.



**Exercise** - Staff were encouraged to take up running, cycling, walking and Nordic Walking.





**CPR** - The most valuable skill of all, staff learned how to administer CPR with the help of the British Heart Foundation and First Aider Volunteers.



**Nutrition** - Healthy eating promoted with bucket loads of salad, nuts and fruit.



**Massages and aromatherapy** - Cristina provided back massages with aromatherapy and Lee provided head and neck massages. This was so popular that we had to draw names from a hat. We got our people thoroughly relaxed and then sent them back to work!.

**Seated Pilates and Tai Chi** - Great for a sedentary work force!



**Learning** - Supported by CSL, CS Local and the Digital Group.

**Culture** - Harris Museum had information regarding the local area and what was on at the museum in the future.



**Service charities** - HASSRA and the Charity for Civil Servants told staff what they offer.

**Financial** - Credit Union in attendance.

**TU** - Talked to staff about the learning opportunities they offer and advised on how to make use of the free will writing service.



**Hobbies** - Staff learnt how to care for Bonsai Trees, how to play a ukulele and how to get involved in archaeology!

**We are delighted that feedback from staff has been overwhelmingly positive:**

*"Great, brilliant stalls manned by lovely people."*

*"Interesting. Varied. Good with Hobbies Room."*

*"Wow! What can I say, how brilliant, what an initiative, well done everyone. So impressive & supportive."*

**Amy Robinson, the Carer's Allowance Grade 7 said:** *"It was great to see such a diverse group of people come together to make the event a success. The atmosphere was great and I've received nothing but positive feedback from staff and I look forward to our next one!"*

# Operational Delivery Profession

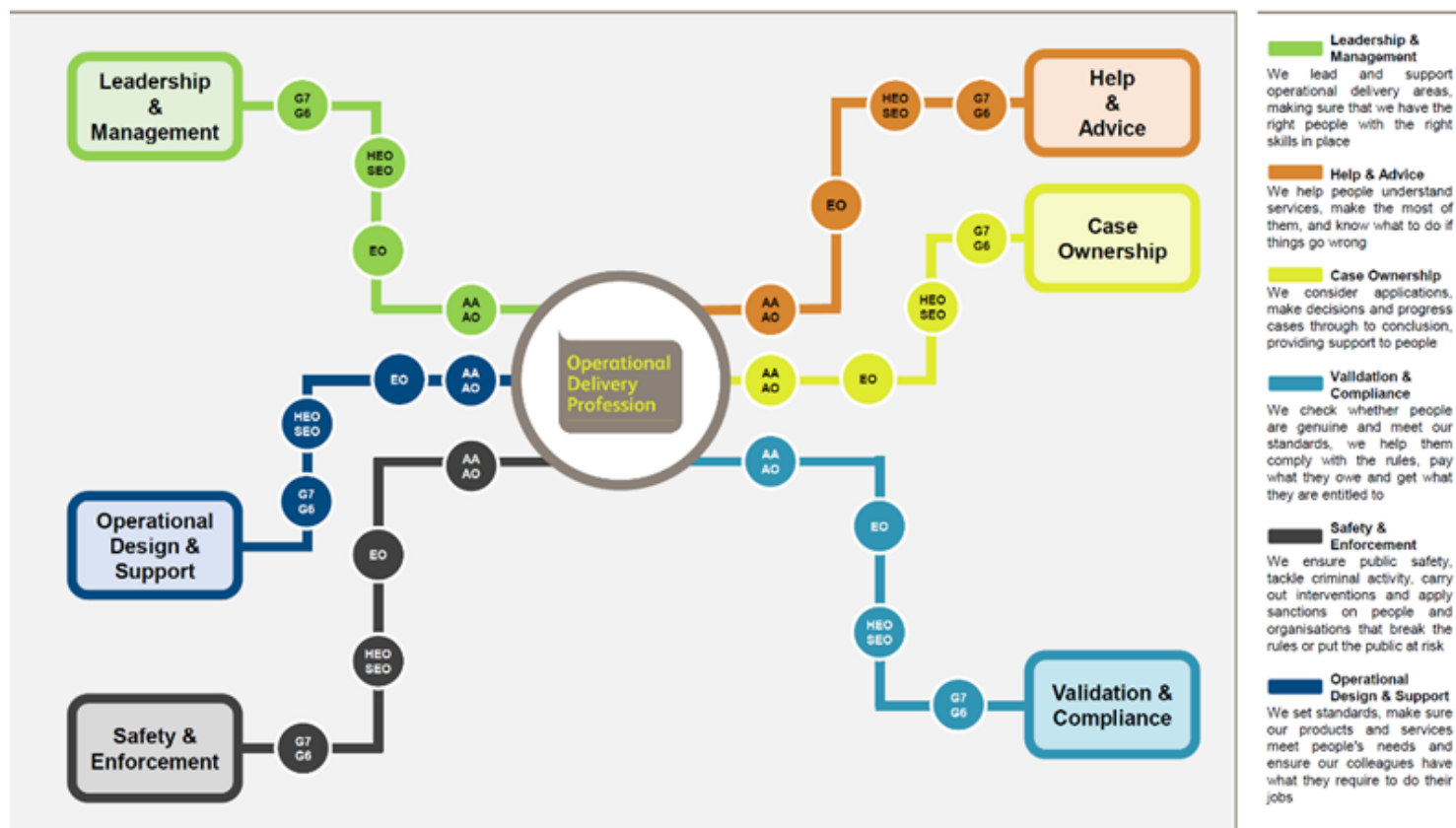
## *The Who, the What, the Why?*

### *Who are ODP?*

The Operational Delivery Profession (ODP) is the largest profession across the Civil Service, supporting over 230,000 civil servants across government.

From processing benefit claims, to monitoring tax returns and issuing passports, the profession is here to support colleagues within Operational roles at all grades, to encourage continuous professional development, support career pathways and ultimately enable colleagues to perform to the best of their ability.

### Your Learning Map



Your Learning Map is designed to help you navigate the multitude of learning and development opportunities that are available to you in the Operational Delivery Profession, whatever your role or grade. Click anywhere on the Map above to get started. Remember, you can also visit the [ODP Free Resource e-Library](#) (left) for a wealth of opportunities which are absolutely free.

Operational  
Delivery  
Profession

## What do ODP offer?

The profession provides a wide ranging offer, from an apprenticeship programme, talent management, learning resources and formal accreditation.

[Qualifications](#) are currently offered through City and Guilds and the Chartered Management Institute, available at level 2 (equivalent of GCSE) through to level 7 (postgraduate level). These are professional qualifications recognised both externally and within the Civil Service.

[Your Learning Map](#) has been created to offer tailored learning for grades AA to grade 6 within Operational Delivery. Built upon the 70-20-10 learning model, the learning map provides a blend of learning resources from professional articles, TED Talk videos and e-learning packages.

[Free Resource e-library](#) is an online library covering a variety of topics, from leadership and management to customer service and digital support. Best of all, everything included is free and can be completed in bitesize chunks, as and when you need it.

[Career Mapper](#) focuses on the skills and competencies that are required at different levels throughout the profession. It also provides real-life examples of different roles within departments and agencies.

[ODP Career Journey](#) is an interactive online tool to support you wherever you are in your career, from recruitment, to apprenticeships, continuous professional development and career progression.

Why not register for the [ODP newsletter](#) to make sure you keep up to date and involved with any ODP developments? All historic copies are also available online.

## Why ODP?

It's really important that everything we offer is of value and benefit to colleagues within Operational Delivery, that's why everything we create and introduce has been developed in collaboration with professionals across government. The profession is here to support continuous professional development and whether you're interested in progression, or want to develop and challenge yourself in your current role, the profession has something to support you on your journey.

Why not visit the [ODP website](#) today and find out more about what the profession can offer you?



## *John Manzoni learns how CS Local changed the horizons of young people.*



While in Blackpool for June's Civil Service Live event, Chief Executive of the Civil Service John Manzoni, visited DWP's Peel Park site to hear from a selection of local school leavers that Civil Service Local have helped with career skills development. John also got to meet some of the volunteers who helped CS Local put these large-scale events on.

Former South Shore Academy students, Brendan, Amy and Rachael had attended Civil Service Local's inaugural Changing Horizons at Blackpool's Winter Gardens in 2017 with their school. The event provides young people with the opportunity to engage and interact with a broad spectrum of major local businesses, government departments and voluntary organisations at pivotal stages in their education. Their teacher Vicky Bailey advised that while she had always known the students to be very shy, she saw a transformation in their behaviour at the event, advising they even used their own lunch break to spend as much time as possible networking with different employers.

With Changing Horizons being so well received, when CS Local later approached the school to offer a skills development programme for some pupils, they were particularly keen to take on the opportunity. The students discussed with John how they benefited greatly from this, having received mentoring, CV training and mock interviews as part of the programme.

John was encouraged to hear from Rachael, who told him that, as a result of these CS Local interventions she is seeking a career in health and social care because she now has the confidence she needs to look after children. John was pleased to hear this and supported her choice to take on such critically important work for the country. Fellow pupil Amy advised she too felt more confident and had just auditioned for a Musical Theatre course at college in front of the head of the faculty.



John also met Katie Hill who attended the first Changing Horizons as a pupil. After playing a song with the rock group entertaining the young people at lunch, Katie went on to form her own covers group, who came back in 2018 as the Changing Horizons 'house band'.

Head of CS Local Kathie Bates discussed how a key role of the organisation is that in addition to helping communities, volunteers also benefit on a skills development level, and can take new skills back to their respective business areas, something John agreed is of great value. Changing Horizons provided volunteers with the opportunity to develop their communication and leadership skills as organisers, guides, activity stall holders and room leads to ensure the smooth running of the event.

John closed by stating that he felt CS Local were doing a "fantastic" job and suggested there will be an increased focus on place-based strategy for different areas of the country in the future, so that Blackpool and other places can operate on a level playing field and "have a fairer crack of the whip going forward".



## Jeff Green from Recycling Lives gives us an insight into their important work and how civil servants have got involved...



Working as the manager of a large-scale food redistribution centre is a challenging, but rewarding job. Every day brings something new. So when the HMRC chose to work with us as part of their initiative to connect more with people in the community, I was happy to welcome them.

The centre offers fresh surplus food sourced from supermarkets and suppliers to charitable organisations like homeless shelters, children's centres, community centres and hospices across Lancashire and Cumbria. A huge part of my job is managing this supply of food. I work with 85 suppliers to support more than 100 charitable organisations – so making sure that we get the right quantity and quality of in-date surplus food is vital to the logistical running of the centre.

I also work directly with charitable organisations to learn about what services they provide their local communities with besides food and how we can support them. For us, it's not just about the food, it's about creating real change in people's lives through food.

The food that we provide saves the charities an average £7,900 a year in food costs – money that can be saved to expand or support these services. Having this food means that many people have the services they need to raise themselves out of the circumstances causing their food poverty. In fact, Pendleside Hospice, an organisation that provides end-of-life care in Pendle and Burnley, saves £15,000 a year. This substantial saving means that they can re-direct these funds into providing complementary therapies and home services or running their 10 bed in-patient unit.

During their time at the centre, the employees from HMRC learned about these services first hand and saw how we engaged the same values of support, progression and development within the centre too. There is a huge range of people who volunteer with us, including the long-term unemployed, ex-offenders, foreign exchange students and professionals, and each person who joins us has a different goal. Some want to get work experience, life skills and qualifications, others want to improve their English or give back to their local community. To manage this diverse team of people I like to learn what people's goals are when they start and provide them with the opportunities they need to achieve them. It has been a pleasure to have the volunteers from HMRC around. I hope that they have achieved their goals and we have managed to match their expectations. Hopefully, they've also taken something positive away to pass over to family, friends and colleagues.

**What is your favourite food?** Italian food. My favourite restaurant is Gino's in Manchester.

**What is your favourite sports team?** Manchester United

**What was the last film you watched? Summarise it in 2 words.** *I, Daniel Blake*. Realistic, upsetting.

**What CD's would be found in your car?** Paloma Faith, Sam Smith – that kind of thing.

**Who would be your 5 ideal dinner guests?** Phil Taylor, Richard Branson, Alex Ferguson, Paloma Faith, Amy Winehouse



## **Sumayya Timol-Wood and George Dunnagan from HMRC, and DWP's Stephanie Holtom tell us about their experience volunteering at Recycling Lives...**

We volunteered to join Jeff and his team at Recycling Lives (in partnership with FareShare) for two days at their redistribution warehouse in Preston. Recycling Lives believe that no good food should go to waste, so they redistribute surplus food to charities that turn it into meals for vulnerable people and families.

Jeff gave us a brief overview about where the surplus food comes from and how they redistribute it to charities and community groups, of them including homeless hostels, children's breakfast clubs, lunch clubs for older people, domestic violence refuges and community cafes. Jeff felt that we would benefit more from us seeing the whole of process, beginning to end.

It was great to see the positive impact that Jeff and his team all have on many different aspects of people's lives in the Lancashire and Cumbria communities. It is fantastic how they are not only able to help distribute surplus food to vulnerable people/families, but, they are also able to give people the opportunity to volunteer where they are able to gain the confidence, life skills and qualifications to move onto employment. Additionally, they provide development opportunities for those in education in this country and abroad.

We did get the opportunity to speak to some of the charities coming into Recycling Lives asking about how they distribute the surplus food they pick up and the different ways that people are able to access them if they needed help.

Everyone we met were really positive, helpful and passionate about the work they do to help others. We helped in the warehouse sorting the foods into crates ready for distribution to the charities. This was really good fun, very rewarding and satisfying to see that the crates we had filled would be used to help vulnerable people. We all agreed that the warehouse was extremely cold, but it definitely didn't dampen our spirits. Any future volunteers need to wrap up warm if it is during the winter months!

We left Recycling Lives feeling sad that the situation exists. However, it is good knowing that organisations like Recycling Lives are there to try and alleviate this. Jeff and his team are really positive and passionate about their amazing work. They are able to massively contribute to helping vulnerable people/families in the Lancashire and Cumbria area.

We thoroughly enjoyed working together. We were an enthusiastic team and we enjoyed meeting and working with new people. It is a fantastic, eye-opening and very rewarding experience and I would definitely recommend it to colleagues, family and friends.

**Recycling Lives are a community... they get things done... they change lives.**

We hope that this volunteering experience can be offered again to more staff as it is a great opportunity.



This issue we hear from **Andrew Cameron** from...

# The Merchants

... a 2017 Civil Service North West Academy family



***Andrew from the Environment Agency service provides an update on the progress of The Merchant's project - A 'Diversity Day' - raising opportunity and awareness for Black, Asian and Minority Ethnic (BAME) employees in the Civil Service.***

Manchester is getting ready to host the most important event in its history (OK, I'm bias!) – Breaking Down the Barriers for BAME on 13<sup>th</sup> July. Well, it's the most important event in the lives of the team who are organising the event (apart from marriages, births of children, etc).

Everyone on the team is looking forward to the moment when the event has finished and they can breathe a sigh of relief and celebrate a job well done and hopefully a successful event. But before that, there's just the small matter of the event itself. Speakers are booked, the room is ready and presentations have been received. Most importantly, all the available tickets have gone.

Reflecting on what we've learned over the course of the project is important. It seems like ages ago and yet only yesterday that we set off from full of excitement and trepidation at how we would turn a good idea into reality.

Could we really make this idea a reality? We've all learned new skills and faced different challenges. Sadly, along the way two of our colleagues have had to drop out of the project due to other commitments. They contributed so much while they were with us and we miss their input but we've rallied round and carried on.

Having come this far, it's reassuring that there are no major problems still to be resolved. This hasn't happened by accident! We've been well organised by our two project managers who have made sure that we've kept on track and to time (except when relying on trains). We've also been superbly supported by our project mentor, Ruth.

As we come towards the end of the project, it's important to look back and see how far we've come. Sometimes, it's only when we do this that we realise how much we've grown and developed, personally and as a team.

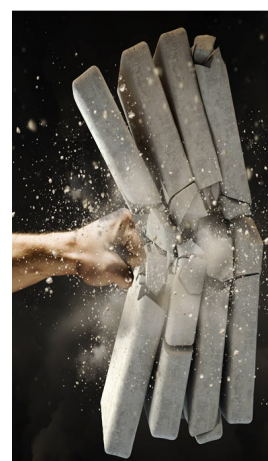
Nothing ever runs smoothly and I'm sure there will still be hurdles to clear between now and the end of the event. Our strength as a team will see us through though and we will make this event a success.

Thanks to my new-found friends and colleagues for putting up with me through the project – the corny jokes and moments of inattention. It's been a pleasure working with you all.

Should your interest have been sparked by this and our other articles, I can definitely recommend the NW Civil Service Academy.

## Breaking down the Barriers for BAME 2018

Piccadilly Gate Manchester –  
Friday 13<sup>th</sup> July 2018



 Breaking down barriers for BAME

# Civil Service Awards 2018:

## Who will you nominate?

Have you been impressed by a team who have delivered results time after time? Do you want to recognise someone who showed effective leadership when tackling a challenging project? Do you know an inspirational civil servant who helps others in their spare time?

The Civil Service Awards, now in their 13th year, continue to recognise and celebrate the wealth and breadth of inspirational individuals, teams and innovative projects within the Civil Service.

Nominations for the annual 2018 Civil Service Awards are open: [www.civilservicelive.com](http://www.civilservicelive.com)

There are 14 different award categories to enter so suitable for every Civil Service profession, from building digital capability, to providing excellent customer service, to making a difference through volunteering.

This is your chance to recognise those who make a real difference to the work of the Civil Service.

Nominations are open until midnight on 25 July. Register today at [www.civilservicelive.com](http://www.civilservicelive.com)



supported by:



### What winning a Civil Service Awards means

*"The Civil Service Awards provided great opportunities to meet new people and share ideas. Years later I still feel very passionate about it and have continued to work really hard to live up to the honour of the award."*

**Jackie Heron, 2011 winner (Leadership category)**

### What winning a Civil Service Awards means

*"Life has changed after the award, including my role. Winning a Civil Service Award made me realise that Diversity and Inclusion was my passion, and I changed roles to do just that. Winning the award was the biggest thank you we could receive."*

**Keela Shackell-Smith, winner 2016 (Diversity and Inclusion category)**





# Civil Service Awards 2018:

## Who will you nominate?



### 2018 award categories:

Chris Martin Policy Award

Commercial Award

Customer Service Award

Digital Award

Innovation Award

Project Delivery Excellence Award

Use of Evidence Award

Collaboration Award

Communication Award

Dame Lesley Strathie Operational Excellence Award

Health and Wellbeing Award

Inspirational Leadership Award

Skills Award







Volunteering Award





## The Network's Summertime Quiz

In homage to the glorious weather we have had of late here is a Summer quiz to continue this holiday mood. Answers published in our next issue.

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1. British Summertime begins and ends on the last Sunday of which months?
  2. Whose summer villa is at Castel Gandolfo?
  3. What month does the festival of Midsummers Day fall?
  4. Which festival is held at Worthy Farm?
  5. What is used as the filling of a summer pudding?
  6. Which institution, introduced by Harold Wilson, consists of TV and radio lectures and summer schools?
  7. In 'Alice's Adventures in Wonderland', what was done all on a summer's day?
  8. Which fruit grows on Palm Trees?
  9. Which planet is closest to the sun?
  10. 'The First Day of Summer' is an annual public holiday celebrated in which European country in April?
  11. Which feast falls on 15 July each year?
  12. "Shall I compare thee to a summer's day" is the first line of which William Shakespeare sonnet?
  13. The summer solstice occurs in the Southern Hemisphere during which month?
  14. Who sung the song 'Summer', which received nominations for British single of the year at the 2015 Brits Awards?
  15. What is the Italian word for Summer?

# Just for <sup>You</sup> Fun

# ~~Sudoku~~

## Answers from last editions quiz

1. Just Fontaine
2. Emmanuel Petit
3. Franz Beckenbauer and Mario Zagallo
4. Roger Milla
5. Cafu
6. Oliver Kahn
7. France 1998
8. 13 countries
9. Alex Ferguson
10. Slippy G
11. Italy
12. Slippy G, Jermaine Defoe and Matthew Upson
13. Poland
14. Republic of Ireland, Costa Rica and UAE
15. New Order, Keith Allen and England squad



*See you in the next edition when we'll be back with the answers for the Cross-Department Quiz in Issue 21 of The Network*